

Elden Ring & WhiteBit
TERMS AND CONDITIONS

1. DEFINITIONS

- 1.1. In these Terms and Conditions, the following terms shall have the meanings set forth below:
- 1.1.1. **Account** – means an account kept on the Platform for a User.
 - 1.1.2. **Affiliate** – means a corporation, partnership, or other entity that is controlling G2A.COM, is controlled by G2A.COM, and/or is under common control with G2A.COM. For purposes of this definition, “control” means ownership, directly or indirectly, of at least fifty percent (50%) of the voting rights in such entity (or, in the case of a non-corporate entity, equivalent rights).
 - 1.1.3. **Voucher** – means an alphanumeric key that allows you to purchase products or services on the platform in domain whitebit.com with a discount of USDC 5.00 (five).
 - 1.1.4. **Elden Ring & WhiteBit** – means the promotion as described in these Terms and Conditions.
 - 1.1.5. **G2A.COM** – means one (1) of the following companies that provide the Services according to these Terms and Conditions
 - (a) G2A.COM Limited with its registered office in Hong Kong, address: 31/F, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong, business registration number 63264201; or
 - (b) G2A LLC with its registered office in Carson City, address: 701 South Carson Street, Suite 200, Carson City, Nevada 89701, USA, entered into Nevada Registry Companies under no. E0627762014-7; or
 - (c) GATE READY Limited with its registered office in Hong Kong, address: 31/F, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong, business registration number 76175940.
 - 1.1.6. **Item** - means an instrument in electronic form, especially game activation code, gift card, and other types of vouchers as well as accounts and activation vouchers for in-game items, offered by a Seller within his Seller Store and which entitles the holder of such instrument to receive the goods, services, and/or any other items outside the Platform.
 - 1.1.7. **Platform** – means a group of affiliated websites made available on the Internet in the domain g2a.com and/or the mobile app where Seller Stores are available.
 - 1.1.8. **Seller** – means an entrepreneur, operating in any form, including sole proprietorship, corporation, partnership, or other entity, who operates a Seller Store.
 - 1.1.9. **Seller Store** – means a dedicated separated space within the Platform with a unique name and unique address operated by a Seller for whom G2A.COM provides tools and functionalities to host, create, modify, and operate an online dedicated store within the Platform.
 - 1.1.10. **Terms and Conditions** - mean these terms and conditions, including attachments, encompassing a set of rules regulating promotion Elden Ring & WhiteBit.
 - 1.1.11. **User** – means a person who takes part in Elden Ring & WhiteBit.

2. GENERAL RULES OF THE ELDEN RING & WHITEBIT

- 2.1. Elden Ring & WhiteBit shall commence as of May 26th, 2025, 00:01 GMT+8 ("**Elden Ring & WhiteBit Start Date**") until June 30th, 2025, 23:59 GMT+8 ("**Elden Ring & WhiteBit End Date**").
- 2.2. The User may participate in Elden Ring & WhiteBit one time.

- 2.3. In order to participate in Elden Ring & WhiteBit, the User must meet all the following conditions:
 - 2.3.1. complies with and accepts the terms and conditions of the Platform;
 - 2.3.2. creates Account on the Platform;
 - 2.3.3. complies with and accepts the provisions of these Terms and Conditions;
 - 2.3.4. gives consent to the provision of commercial information to the User (marketing consent) on the Platform;
 - 2.3.5. Make an Item purchase on the Platform from the Seller participating in this Elden Ring & WhiteBit promotion for Elden Ring branded Items from the Games and DLC category that contain the phrase elden ring;
 - 2.3.6. has the legal capacity required to participate in Elden Ring & WhiteBit, i.e. has full legal capacity or has the appropriate legal capacity and the consent of the legal representative to participate in Elden Ring & WhiteBit;
- 2.4. Upon fulfillment of all the aforementioned conditions set forth in Section 2.3, the User shall be eligible to receive a Voucher. G2A.COM, however, notes that the number of Vouchers is limited and they will be granted while supplies last.
- 2.5. Vouchers will be sent to Users by e-mail, to the e-mail address provided by the User when creating an Account on the Platform.
- 2.6. Vouchers will be valid until June 30th, 2025, 23:59 GMT+8.
- 2.7. Vouchers cannot be used by Users who are from or located in any of the following territories: Afghanistan, American Samoa, U.S. Virgin Islands, Territory of Guam, Iran, Yemen, Libya, State of Palestine, Puerto Rico, Somalia, the Democratic People's Republic of Korea, The Northern Mariana Islands, USA, Syria, Russian Federation, Republic of Belarus, Republic of Sudan, Transnistria, temporarily occupied territories of Georgia, Turkish Republic of Northern Cyprus, Western Sahara, Federal Republic of Amazonia, Kosovo, South Sudan, Canada, and temporarily occupied territories of Ukraine.
- 2.8. The User is solely responsible for reporting and paying any taxes, duties, or other public law liabilities that may arise in connection with receiving a Voucher under this promotion.

3. G2A.COM COMPANY

- 3.1. Depending on residence, headquarters, or place of habitual residence of the User, the User executes these Terms and Conditions with one of the following companies:
 - 3.1.1. G2A LLC with its registered office in Carson City, address: 701 South Carson Street, Suite 200, Carson City, Nevada 89701, USA – in the case the User has a residence, headquarters, or place of habitual residence in any of the following countries (territories): Albania, Australia, Argentina, Bangladesh, Belarus, Canada, Colombia, Chile, European Union, Ghana, Iceland, India, Japan, Mexico, Moldova, New Zealand, Norway, Serbia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Turkey, Thailand or United Kingdom; or
 - 3.1.2. GATE READY Limited - in case the User has a residence, headquarters, or place of habitual residence in the United States of America; or
 - 3.1.3. G2A.COM Limited with its registered office in Hong Kong, address: 31/F, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong – in the case the User has a residence, headquarters, or place of habitual residence in other countries (territories) than set forth in sections 3.1.1 - 3.1.2 above.

4. EXCLUSION FROM ELDEN RING & WHITEBIT

G2A.COM may exclude the User from Elden Ring & WhiteBit if they:

- 4.1.1. Violate these Terms and Conditions;
- 4.1.2. Violate terms and conditions of the Platform;

- 4.1.3. Have more than one Account.

5. COMPLAINTS PROCEDURE

5.1. User's complaint.

- 5.1.1. The User may submit a complaint to G2A.COM related to Elden Ring & WhiteBit. The User should include in the complaint, their name and surname, e-mail address (or other correspondence address), the subject of the complaint, and the reason for the complaint. The complaint will be considered immediately, however, not later than within 14 (fourteen) calendar days of its receipt. The User will be informed about the method and result of the complaint consideration via the correspondence address or e-mail. The costs of using the said means of distance communication by the User are borne by the User and they are calculated according to the rates of the telecommunications operator whose services the User uses.
- 5.1.2. The complaints shall be submitted by the User by sending them via one (1) of the following way:
 - (a) support@g2a.com, or
 - (b) on the relevant G2A.COM's company address chosen in accordance with section 2.2,
 - (c) G2A PL sp. z o.o., address: 53 Emilii Plater street, 00-113 Warsaw, Poland;
 - (d) [internal conversation module](#).

6. AMENDMENTS

- 6.1. G2A.COM reserves the right to make any changes and modifications to these Terms and Conditions, including the right to introduce new provisions and delete the previous ones, due to important reasons, in particular:
 - 6.1.1. changes in generally applicable regulations, if as a result of this change, G2A.COM is legally obliged to change these Terms and Conditions;
 - 6.1.2. a court judgment or an administrative decision, if the Terms and Conditions contain provisions similar to those reviewed by a court or authority, which require changes to these Terms and Conditions due to the content of the judgment or decision;
 - 6.1.3. recommendations issued by the supervisory body over the activities of G2A.COM or offices or courts' interpretation of regulations, if they concern the matter covered by these Terms and Conditions and as a result of their issuance there will be a need to amend these Terms and Conditions, the purpose of which is to adapt the content of these Terms and Conditions to the issued recommendation or official or court interpretation regulations;
 - 6.1.4. in order to ensure the proper functioning of the Platform;
 - 6.1.5. in order to introduce new products or services offered by G2A.COM or to highlight new categories;
 - 6.1.6. in order to modify and/or add the functionality of products, services, or service delivery methods due to technological requirements;
 - 6.1.7. in order to ensure the safety and security of Users;
 - 6.1.8. in order to prevent abuse or crime by Users;
 - 6.1.9. the need to correct obvious mistakes or typographical errors or to fill gaps or inaccuracies in these Terms and Conditions (which changes in these Terms and Conditions will not affect the rights and obligations of the User).
- 6.2. In this case, G2A.COM shall inform Users of the changes, by sending them a copy of the amendments (for example via e-mail and/or in the Account) and a revised version of the Terms

and Conditions, no later than fifteen (15) days prior to entry into force to the planned amendments. G2A.COM may grant a longer notification period for amendments to these Terms and Conditions if necessary to allow Users to make technical or commercial adjustments to comply with the changes.

- 6.3. If the User does not accept the amendments provided to these Terms and Conditions, they shall have the right to terminate these Terms and Conditions before the expiry of the notice period. Such termination shall take effect within fifteen (15) days from the receipt of the notice.
- 6.4. Without prejudice to the above, G2A.COM may amend these Terms and Conditions without the fifteen (15) days period referred to Section 6.1 above, with immediate effect, if:
 - 6.4.1. is subject to a legal or regulatory obligation under which it is required to amend the Terms and Conditions in a manner that does not allow it to respect the fifteen (15) days' notice period;
 - 6.4.2. has exceptionally to change these Terms and Conditions to address an unforeseen and imminent danger related to the Services operation, as well as defend the Platform, and Users from fraud, malware, spam, data breaches, or other cybersecurity risks.

7. MISCELLANEOUS

- 7.1. Should any provisions hereof prove to be invalid or ineffective, they will not affect the validity of the remaining provisions. Invalid or ineffective provisions will be replaced by such valid provisions which reflect the economic value, intention of the parties, and objective of the invalid or ineffective provisions to the highest extent.
- 7.2. The rules related to the Seller's participation in the promotion are regulated separately. Each Seller who wishes to not participate in the Elden Ring & WhiteBit promotion is entitled to resign from it at any time. To do so, the Seller must provide G2A.COM with their resignation in a written form delivered at the following address: G2A.COM Limited, address 31/F, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong, China.
- 7.3. These Terms and Conditions are governed by the laws of:
 - 7.3.1. Hong Kong without giving effect to its conflict of law principles, unless the domestic law applicable to a Consumer provides otherwise – in case when the User executes these Terms and Conditions with G2A.COM Limited, or GATE READY Limited, or
 - 7.3.2. USA, State of Nevada, without giving effect to its conflict of law principles, unless the domestic law applicable to a Consumer provides otherwise – in the case when the User executes these Terms and Conditions with G2A LLC.
- 7.4. Any dispute related to these Terms and Conditions is exclusively subject to the jurisdiction of courts in:
 - 7.4.1. Hong Kong, without giving effect to its conflict of law principles, unless the domestic law applicable to a Consumer provides otherwise – in case when the User executes these Terms and Conditions with G2A.COM Limited, or GATE READY Limited; or
 - 7.4.2. USA, State of Nevada, without giving effect to its conflict of law principles, unless the domestic law applicable to a Consumer provides otherwise – in the case when the User executes these Terms and Conditions with G2A LLC.